



Content

1	About the Division for Research on Civil Protection	7
2	Introduction to the contents	8
3	Challenges and management measures	12
3.1	Healthcare provision on site	12
3.2	Cooperation and networking at an early stage	16
3.3	Coordination and communication	21
3.4	Dealing with experience and knowledge	24
4	Good practices and lessons learned for future operations.....	26
5	Summary and Outlook.....	29
6	Bibliography	31
7	List of Figures and Tables	32
8	For quick readers.....	33
	Also available in English	34